

Concepts By Cash Cash Hester

Business Etiquette and Image Consultant
“Empowering People with Knowledge and Confidence”

Customer Service

Facilitator- Cash Hester, Business Etiquette and Image Expert

This workshop makes the importance of good service and good relationships relevant to the participant and their industry, as we help redefine the word “customer”, be it face-to-face, telephone, or online. A customer is more than a shopper. Learn to communicate with and service the person with needs or help solve the problems that are presented to you.

Other Classes Recommended

Write Your Own Business Plan
501(C) 3....I’m Ready To Be My Own Boss
Program Development...I Have a Program Idea

Most workshops are 2-6 hours,
with some being offered in 2-parts.

Facilitators are available as Guest Speakers.

“Private Sessions are Available for Select Workshops”
For more information, please contact Concepts By Cash.

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